

## FACT SHEET

DPW  
MRS. RUSHING (7-6126)  
1 October 2001

AFZF-PW-HSG (210-50)

SUBJECT: Housing Referral Services

PURPOSE: To provide information on available housing services and programs available to soldiers assigned to Fort Hood.

FACTS:

1. The following housing referral services are available to assist soldiers and their families who are seeking off-post housing:

a. Available rental units in the surrounding communities (30 mile radius). Vacancy listings are updated daily.

b. Assistance in resolving complaints between tenant and landlords.

c. Lease review/clarification upon request by prospective occupant.

d. Information on low-income housing, Schools, Food Stamps, and WIC program.

2. The following programs are available to assist soldiers and their families in finding a place to live at a reasonable rate.

a. Utility Deposit Waiver - Deposit waivers are available for electric, water, natural gas, and telephone. Estimated savings per household is \$400. However, soldiers must inprocess through the Housing Office prior to receiving a waiver.

b. Rental Deposit Waiver - Participating landlords agree to waive security deposit (not pet deposit) based on credit checks. The program is available to all soldiers to help offset relocation costs.

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c. Tenant/Landlord - The Housing Office has an Arbitrator who mediates disputes between tenant and landlords which involve more than \$100. The Arbitrator's decision is legally binding. This process may be used in lieu of filing in small claims court.

3. All newly assigned personnel are requested to contact the Housing Office prior to making arrangements for off-post housing. This is for the purpose of ensuring that soldiers do not rent facilities placed off-limits or on restrictive sanctions.

4. Visit our website at [www.dpw.hood.army.mil](http://www.dpw.hood.army.mil) for more information on housing services and policies.

(Original Signed)

AUTHENTICATION: Ms. C. J. Anderson

DATE: 1 October 2001